



Hi William,

Welcome to *AgentsOnline*! *AgentsOnline* provides tools and information for managing your customers, as well as other important resources through a single, secure portal.

Umialik Insurance Company has created a new *AgentsOnline* user account for you.

Click the following link to activate your *AgentsOnline* account:

[Activate Account](#)

This link expires in 30 days.

Your username is btuictestuser@gmail.com

We've moved! Update your bookmark with this new website address:
<https://portal.umialik.com>.

If you experience difficulties accessing your account, contact Umialik Insurance Company at (800) 251-3563.

1. As part of our recent upgrade to a single sign-on and authentication system for *AgentsOnline*, each user in your agency will receive an email to create a new *AgentsOnline* account.

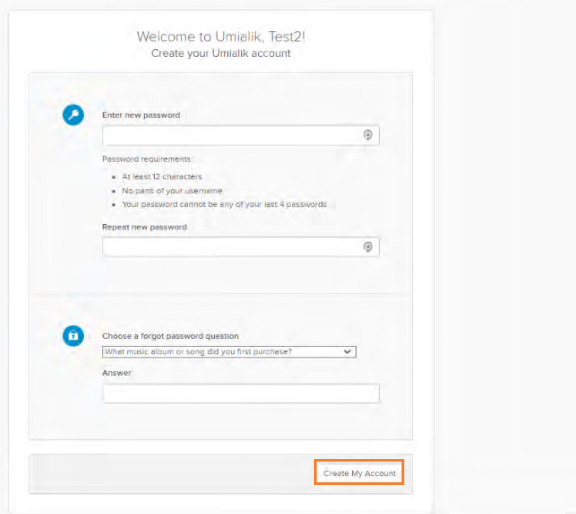
This email will come from noreply@umialik.com and it will include a new username and a link to activate the account.

Please be sure to check your spam and trash folders if you do not see the email in your inbox. If you are unable to find the email in either your spam or trash folders, please contact the Customer Relationship Center at (800) 352-2772 to request a new email.

Please note, the URL for *AgentsOnline* has changed! Please bookmark (or update existing bookmarks) the following URL: portal.umialik.com

2. Once you click on the “**Activate Account**” button seen above, you will be brought to a web page where you will be asked to set a new password for your account (Please note: the actual screen that you see will differ slightly from this screen).

When creating your password, please avoid using special characters (e.g. %\$#!).



Welcome to Umialik, Test2!
Create your Umialik account

Enter new password

Password requirements

- At least 12 characters
- No part of your username
- Your password cannot be any of your last 4 passwords

Repeat new password

Choose a forgot password question
What music album or song did you first purchase?

Answer:

[Create My Account](#)

SELECT A DEFAULT AGENCY

Please select a default agency. This agency will be used every time AgentsOnline is opened. The default agency can be updated from the AgentsOnline settings page.

3. On this initial log in, you will be asked to set your default agency code via a drop-down menu. This process will be required on your initial log in only and retained for future use. The ability to access other agencies you are associated with will remain as it is today, even if you have access to multiple agency codes.

After these selections are made, your *AgentsOnline* experience will be the same as it was prior to the credential updates.

Your comparative rater account must also be updated to reflect the credential changes made with Umialik. To do so, please log in to your comparative rater(s) and update your log in information. **This will be your username (email address) and your newly created password.**